

23 April 2006

Dear Dr. Dotson & "crew,"

I'm writing, first, to say "thank you" for the complimentary frenectomy and follow-up phone call. I didn't realize until after I'd left your office last week that you had not charged me for that procedure. I haven't experienced any significant pain or other unforeseen after-effects, so I assume the procedure was a success or that, if it doesn't solve the problem of receding gums, you'll have something else to suggest as a next step.

My other reason for writing is to say that I'm sorry that I didn't say something earlier on Monday afternoon about preferring the type of mouth guard that I had previously [Molly, my dog, seems to like that type too!]. I'm grateful that I wasn't charged for the second one but—really—that's not necessary. Please *do* send me a bill for the one for which a cast was made on Monday. I assume there's no point in billing my dental insurance for it, but I can give you my Visa number again, either by calling it in, or on May 22, when I return for a follow-up check of my gums and a "fitting" of the 2nd mouth guard. Just let me know, please.

Thanks to *all* for *all* your good care through the years. I'm truly grateful.

Mary Scott Simpson

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